



villiger

We live service
IN NEW DIMENSIONS

English



For decades, the name Villiger has been synonymous with sophisticated and practical, high-quality solutions in the waste management industry. Entrepreneurship, a pioneering spirit and the joy of innovation characterise the present and future of the Villiger Group.

Villiger is one of the leading companies in waste management systems, spanning development to production and service. At its Swiss headquarters in Oberrüti, the company employs over 100 motivated professionals, plus over 140 employees at our partner company.

Furthermore, we place great emphasis on the professional development of numerous trainees every year. Each of them is an integral part of our company – for us, this is an important investment in the next generation.

Villiger is the only industry player that offers you all around solutions from a single source. The product range extends from conventional underground, semiunderground and aboveground containers and lift systems to the automated Speed-Waste-Lifter, which comprises a pickup device and mobile cleaning systems. Competent consulting, prompt service, expert repairing and a large spare parts warehouse complete the offering.

Our passion for modern waste management systems means embracing continuous advancement and always challenging the status quo. We place a very high value on research and development and are always looking for new, more efficient solutions in-line with our customers' needs to save disposal costs and reduce CO₂ emissions.



Everything for your system Part of a whole.

Only an absolutely reliable functioning system is economical. We do everything to ensure that the system works reliably if something goes wrong.

Villiger service products

Safety is available.

Our service products help you to increase the operational reliability of your system, minimise the risk of downtimes and calculate with predictable costs - to ensure smooth running at all times.

You can be certain; highly qualified employees and partners and the use of original spare parts guarantee optimal protection of your system.

We have everything for your business

With our comprehensive service and spare parts, we are always ready to respond to your situation and your requirements.

Service in new dimensions

A 6 year full warranty is only available from us.

When you purchase Villiger products and sign a maintenance contract, you receive a 6 year full warranty.



Our competent service team at your disposal.

Customer Service



Speed – on-site at any time

A service team and direct contact person guarantee our permanent availability, whether sales or technical advice. If you need us, we are fast and reliable. If required, our Villiger sales partners are also always available to provide a responsive, optimal solution.



Villiger-Remote Diagnostics Service

No downtime allowed

A number of Villiger products come with high built-in intelligence. The Speed-Waste-Lifter, lift system, electronic access and weighing system must all operate flawlessly without downtime. We ensure this via mobile radio and internet technology, which transfer data from the existing installation directly to the technician's computer. They can then make the correct diagnosis and take corrective actions from any location. You in turn save time and money!

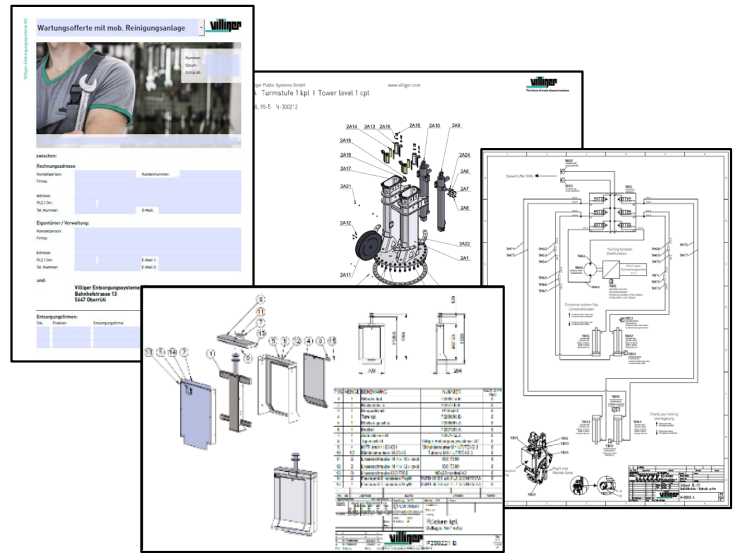


Continuous documentation

We think in solutions

With a comprehensive range of services and spare parts, we are always ready to respond to your situation and your requirements. Wherever and whenever you need us.

The technical documentation for spare parts and user manuals for the entire product range is already at your fingertips.



Spare parts

Reliability lies in the detail

Our range includes all spare parts you need. Maintenance and wear/consumable parts are always in stock. Guaranteed delivery for more than 25 years. We deliver service with manufacturer competence.



Maintenance contracts



Maintenance calculation

As soon as you sign a maintenance contract with us you no longer need to worry about the service of your system.

Depending on the Villiger Care program you select, your system will be serviced once or several times, cleaned, checked, wear parts replaced or markings renewed.



We are the professionals.



Training of employees and sales partners.

Advanced training concept

We make sure that everything is in order!

Service offers the greatest opportunity to strongly differ from competition. At Villiger, this is common practice. As a specialist, the service technician embodies this claim to a high degree. Our employees and service partners also receive ongoing training. So everyone is always up to date!

Maintenance contract

Optimal cost control with complete protection of your system.

In order to provide you with safe operating conditions for your system at all times, we offer you the first-class "Care" service program. The Care program is available in two variants, from predictable service intervals to a maintenance contract with a long-term full warranty of six years.

The advantages at a glance

- Competent maintenance and cleaning
- Optimum reliability of your system
- Calculable and transparent maintenance costs
- Service documentation in the Villiger online system
- Value retention of your system
- Minimisation of downtime
- To please the customer
- User always encounters a well-maintained and functional system

**Villiger:
6 Years
full warranty.**

We look ahead

Maintenance with foresight, exact diagnosis even from a distance, maximum availability of spare parts and personal and practical support. With these qualities, our service gives you the reassuring feeling of having invested correctly and safely.



Play it safe.

In order to guarantee safe operating conditions for your plant at all times, we offer maintenance contracts with service intervals that can be scheduled.

- Competent inspection, maintenance and cleaning
- Fast and reliable
- Maintenance intervals that can be scheduled



Optimal cost control with complete protection.

Our complete services and the unique 6 year full warranty for a permanently operational system.

- Competent inspection, maintenance and cleaning
- Fast and reliable
- Full warranty for 6 years
- Complete cost control



Service with the mobile cleaning system

Optimised service and maintenance

The new mobile cleaning system is an example of our systematic and cost-optimising service work. We clean and maintain your collection containers in the shortest possible time and thus contribute to the value retention of your containers.



Mobile cleaning system for the exterior and interior cleaning of an above-ground container.

Container cleaning and much more with state-of-the-art technology

The basis for successful recycling requires regular maintenance and cleaning of the system. The mobile cleaning system, which has been especially built by us for this purpose, has all the necessary requirements.



Cleaned containers.



The remaining quantities from the container are emptied in the integrated waste storage room.

Our range of services includes:

- Environmentally friendly exterior and interior cleaning of your containers
- Function control of the entire system
- Fast repair and troubleshooting
- Preventing malfunctions due to wear and tear and replacing spare parts
- Professional repair and maintenance - also of third-party systems
- Electronic archiving of your system



The Speed Lifter is excellently suited for interior and exterior cleaning with brushes.

Up to every trick!

Our mobile cleaning system is equipped with all necessary specifications: from the integrated waste storage room with vacuum unit, brushes and dirt tank to the required fresh water connections. The corresponding Speed Lifter is predestined for professional cleaning.

- Vacuum tank 3,000 - 4,000 l waste water
- Waste water tank
- Fresh water tank 3,500 - 5,000 l
- Internal cleaning nozzles
- External cleaning brushes
- Waste storage room



Filling up with fresh water.



Professional waste water recirculation.



Dumping out the collected materials.

We live Service!

Repair service with manufacturer competence – safe and precise

Ensure added value for your containers when you repair and overhaul the system.

**Vehicle fleet
with Euro 6.**



Automatic washing of an underground container in the mobile cleaning device.
Underground container cleaning / fresh water tank (tank capacity 4,000 l).



All residual soiling is removed with high-pressure and pre-spray cleaners.

All-round Villiger service

Our passion for waste management systems goes far beyond their construction. As a complete service provider and committed partner, we guarantee safety, availability and operation - for maximum customer satisfaction.

To the service offer

- External and internal cleaning of underground containers
- Pumping off any waste water in concrete element
- Cleaning of concrete elements and end frames
- Exterior cleaning of pavement platform
- Internal and external cleaning of throw-in column
- Function control of the entire system
- Eliminating wear-related malfunctions
- Inventory and archiving
- Function check and testing of load-bearing parts

Your benefits:

- Expertise from over 20 years of Villiger experience
- Value retention of your collection point
- Professional maintenance and cleaning thanks to trained personnel
- Waste water and removal of residual waste in the container
- Removes even aggressive waste residues thanks to our «container cleaners»
- Spare parts available from stock due to in-house production facility in Oberrüti
- Competent service team with on-call service outside opening hours

Service in new dimensions.



Suctioning residual dirt such as water and leaves.



Interior cleaning of concrete with high-pressure cleaner.



Cleaning process of a big bag.

Repairs

Safety is the top priority for the waste management company. For downtime that occurs nevertheless, rapid and professional action is required. Our own specialists are available to customers at all times.

Often a short conversation is enough to create security. Villiger is available to customers and contract partners seven days a week.



Everything from one source

In our spare parts warehouse we have all necessary parts available. This guarantees fast action at all times. Our qualified personnel usually delivers the required spare parts in the shortest possible time.

We also offer repairs and service maintenance for products from other manufacturers. We have the know-how for your system!

A good feeling

Our highly motivated employees have sound knowledge and are proud to use their skills for you. Convince yourself of our broad range of competencies!




Container Cleaner

The professional from Villiger against dirt

Dissolves stubborn dirt, makes your containers and equipment shine and is cost-effective. The Villiger container cleaner is specially developed to remove dirt from both above- and under-ground containers.

Available in 20 liter canister.
Ask for a free sample.



- Environmentally friendly product. Class  GHS 07 (in concentrated state)
- Cleaning agent for all kinds of waste management systems
- Can be used for commercial purposes



The container cleaner is a cleaning agent specially designed for the soiling of above and underground containers and is suitable for numerous other applications. Simply dilute the cleaner with water and apply by hand or with a sprayer to the surface to be cleaned. Even heavy soiling and deposits can be removed by allowing cleaner to soak for a short time (maximum 5 minutes).

High pressure and pre-spray cleaner.

For cleaning motor vehicles, machine parts, engines, truck tarpaulins, as well as for surface cleaning in the food industry. The container cleaner can be used for the most versatile applications.

Lift systems

Lift maintenance and function check



Service is much more than just troubleshooting.
It is care and protection of systems that have to deliver top performance for many years.

Regular maintenance offers these advantages:

- Consistent quality and value of the system
- Extended service life
- Increased availability
- Reduced costs
- User safety

More service
means
more benefits.

Services

- Maintenance and inspection
- Cleaning of the complete system
- Lubricating and greasing the components
- All oil checks included
- Press container maintenance



The impressive Quadromat system from Villiger in operation.

Your team of experts

Our experts ensure maximum running performance. They know the challenges of maintenance and ensure that legal requirements and technical standards are met.



The existing infrastructure is gently lowered from the surface into the underground. Conventional collection containers are placed on a hydraulically driven auto hoist and can emptied with a conventional emptying vehicle.



Our systems enable comfortable operation.

Proven functionality paired with a high level of comfort

The Villiger systems all feature convenient operation. Our versatile and easy-to-use automatic functions make your work immensely easier. This saves you time and allows you to concentrate on other things.

Ask for a non-binding offer!

Let us or your Villiger sales partner advise you!

Networked devices

Because we are professionals



Our trained service staff at work.



You can trust in the fact that we will always provide you with the best possible service quality for your electronic devices. We have highly trained service technicians but also the necessary infrastructure.

Full service

Our full service ensures comprehensive support and continuous availability of the products. Measures such as preventive maintenance or, in the event of a breakdown, correct recommissioning are the key to minimum downtimes.

Your requirements count

Customised support

For a product with the latest high-tech equipment, such as the Speed Lifter, it is essential that no failure is possible due to downtime.

You can rely on us - when you need us, we are there. Fast, reliable and uncomplicated. If necessary, seven days a week. With a precise and tailor-made solution that your equipment and your operation demand. To ensure that it runs day and night!

Professionally trained service technicians are available at all times, always ready to provide you with a responsive and optimal solution.



Our employees are happy to assist you with words and deeds.



Individual and comprehensive training

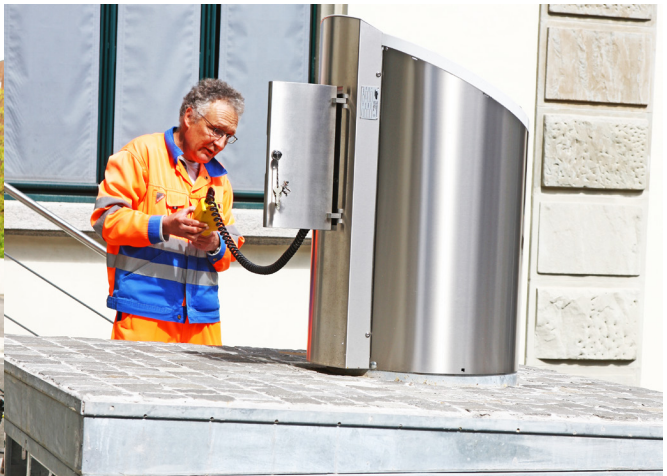
Keep your system

reliable and safe

We offer numerous training courses to help you get ahead. For instance, the specialised course «**Safe operation and running of a waste management system**». Contact us to find out more about our current courses.

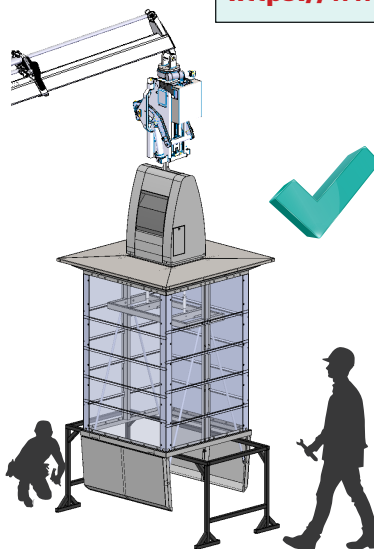
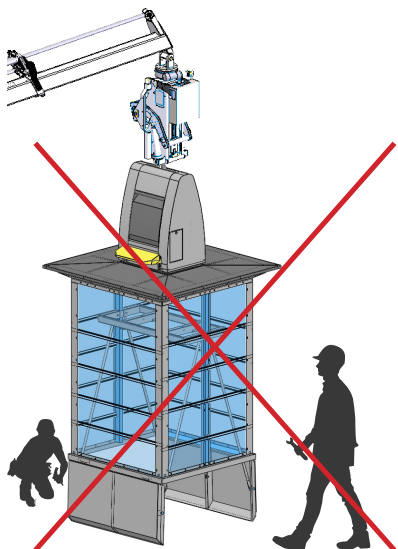
Below you can see an excerpt of the popular course «**Reduce maintenance costs through knowledge**».

Get added value from your equipment thanks to knowledge



Do you have your assets under control? Do you know the points that require attention? We offer training courses both in Oberrüti and at your site, so that you can obtain valuable added value thanks to knowledge and minimise accident risks. **Register today!**

<https://www.villiger.com/de/news>



Why Villiger?

Because we offer waste management systems with a customer perspective in mind. Villiger develops and produces optimal systems, not only for our customers but alongside them. For us, every order is a personal matter.

Because, via our comprehensive service and with Swiss values, we are advancing the waste management industry. Villiger stands for reliability, flexibility and a great innovative power.

Because we pride ourselves on a commitment to support the youth. After all, a well educated and trained youth is our future! For many years now, classes of trainees have been an important part of our company. To enhance their learning, we strive to make Villiger an interesting, challenging and supportive employer. We truly believe in motivating the next generation to be top performers.

Because we have a large network of experienced and competent distribution partner, which are present in many different countries. This creates a win-win situation for everyone involved.



- ISO 9001:2015 Quality Management System
- ISO 14001:2015 Environmental Management System
- ISO 45001:2018 Occupational Health and Safety Management System



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